



**BUREAU
VERITAS**

BUREAU VERITAS FLUID TESTING & ANALYSIS PROGRAM GUIDE

AS YOUR RELIABILITY PARTNER, WE ARE HERE TO ASSIST YOU IN GETTING STARTED AND TO HELP YOU UNDERSTAND THE FUNDAMENTALS OF A SUCCESSFUL TESTING PROGRAM

As a Business to Business to Society company, we are dedicated to building trust between client companies, public authorities, and consumers. Our mission is to reduce our clients' risks, improve their performance, and help them innovate to overcome their business challenges. In this guide, you'll:

- Understand the sample submission process
- Learn how to collect and submit samples properly
- Explore how to access, review and manage your data for the optimum return on your oil analysis investment

Save time and money by improving the health and reliability of your equipment.

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WHO IS BUREAU VERITAS?

Established in 1828, Bureau Veritas is a global leader in Testing, Inspection and Certification (TIC), delivering high quality services to help clients meet the growing challenges of quality, safety, environmental protection, and social responsibility. Bureau Veritas operates oil analysis laboratories around the world and our clients depend on us to deliver quality results and informative, actionable maintenance recommendations. We offer a wide range of testing and analysis services globally which include:

- Lubricating Oil Analysis
- Coolant Analysis
- Fuel Analysis
- Grease Analysis
- Metalworking Fluids Analysis
- Refrigerant Analysis
- Transformer Oil Analysis

Our broad range of testing and analysis services, coupled with our unparalleled geographic coverage, ensures that Bureau Veritas can fulfill your equipment's fluid condition monitoring and maintenance needs, anywhere you need them performed.

WHY BUREAU VERITAS?

Our quality policy is to provide analytical results and services that consistently meet our customer's needs. Bureau Veritas allows you to manage risk and maintain maintenance requirements and goals with a single organization with unparalleled experience and expertise.



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ORDER KITS

Call [1.800.655.4473](tel:1.800.655.4473) or email customerservice@bureauveritas.com to order test kits and sampling supplies. Our Order fulfillment team is ready to assist you and is available to answer any questions regarding your order status. Your Oil Sample Kit Part Number “MS” is available in 10 Pack quantities and includes 4 oz sample bottles, sample forms, zip lock bags, and mailers.

TAKE SAMPLES

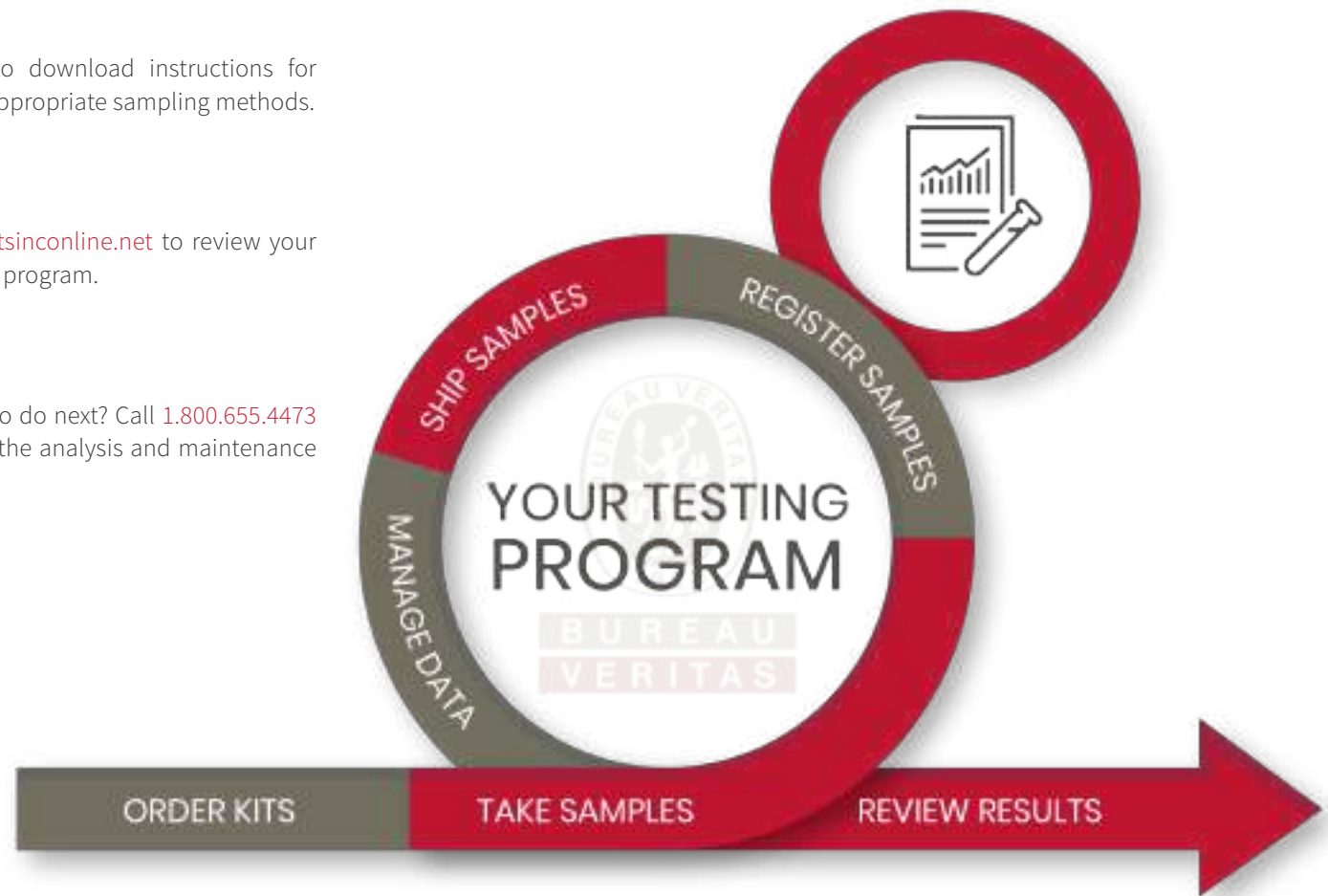
Please visit www.oil-testing.com/resources to download instructions for taking routine, representative samples using appropriate sampling methods.

REVIEW RESULTS

Login to your LOAMS account at www.analystsionline.net to review your sample results and manage all aspects of your program.

TAKE ACTION

Need help understanding the report or what to do next? Call [1.800.655.4473](tel:1.800.655.4473) to speak with the Data Analyst who provided the analysis and maintenance recommendations.



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TAKING REPRESENTATIVE SAMPLES

The quality of the laboratory's test results and recommendations rely heavily on the quality of the sample information provided.

PRECAUTIONS

- Sample while unit is running or within 30 minutes of shutdown
- Sample using the same method at each interval
- Avoid contamination - do not open bottle until ready to sample

For more information on how to take samples, download sampling methods and instructions via our website at www.oil-testing.com/resources

SUBMITTING SAMPLES

There are three easy ways to submit your samples. We recommend always using the LOAMS mobile app or the online LOAMS application for submitting the most accurate sample information and obtain a sample tracking number.

LOAMS MOBILE APP

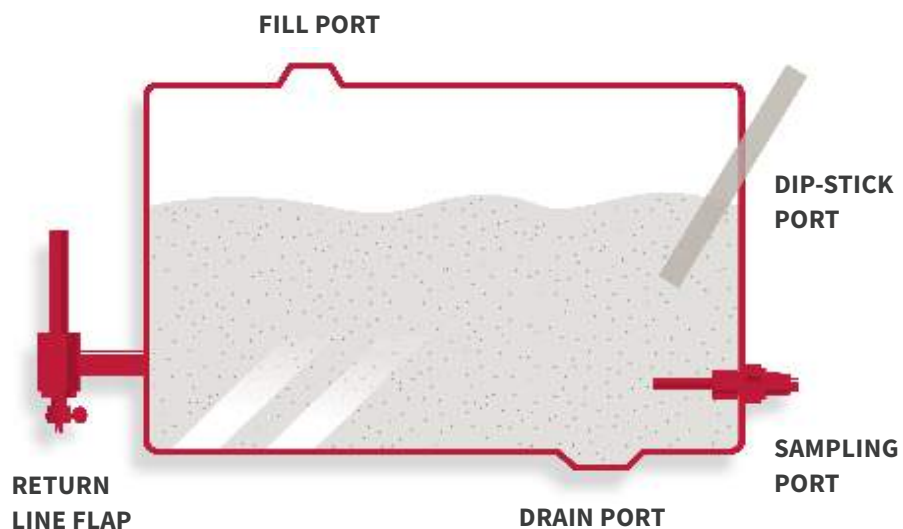
1. Download the LOAMS Mobile App from iTunes or Google Play
2. Login with your LOAMS credentials
3. Go to Submit Samples, register the sample, remove the QR coded label from the form in your sample kit and affix it to the sample jar before sending it to the laboratory

LOAMS ONLINE

1. Login to your LOAMS account
2. Go to Print and select the equipment you are sampling
3. Use either the QR coded labels included in your sample kit or print your own

SAMPLE SUBMISSION FORM

1. Complete the Sample Submission Form included in the sample kit only when you do not have mobile or online access to LOAMS or when sampling a component that has not been added to your LOAMS database. For more information on the best way to submit samples, please visit www.oil-testing.com/loams-resource-center



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LOAMS - THE LUBE OIL ANALYSIS MANAGEMENT SYSTEM

Go to www.analystsinline.net or email the LOAMS Support Desk at loams@bureauveritas.com to confirm that your LOAMS account has been established, you are able to login and that all of the equipment you will be testing has been uploaded. Through LOAMS you will:

- Retrieve and review test results
- Use diagnostic reporting tools to identify small problems before they become major failures.
- Communicate to select personnel the maintenance actions necessary for maintaining the health and reliability of your equipment

CUSTOMER SUCCESS

The Bureau Veritas network of global testing laboratories delivers accurate, reliable results that allow you to make informed maintenance decisions that save you valuable time, money and equipment. Showing you how to manage an effective oil analysis program is our first priority -- and we are here to help you every step of the way.

CUSTOMER SERVICE

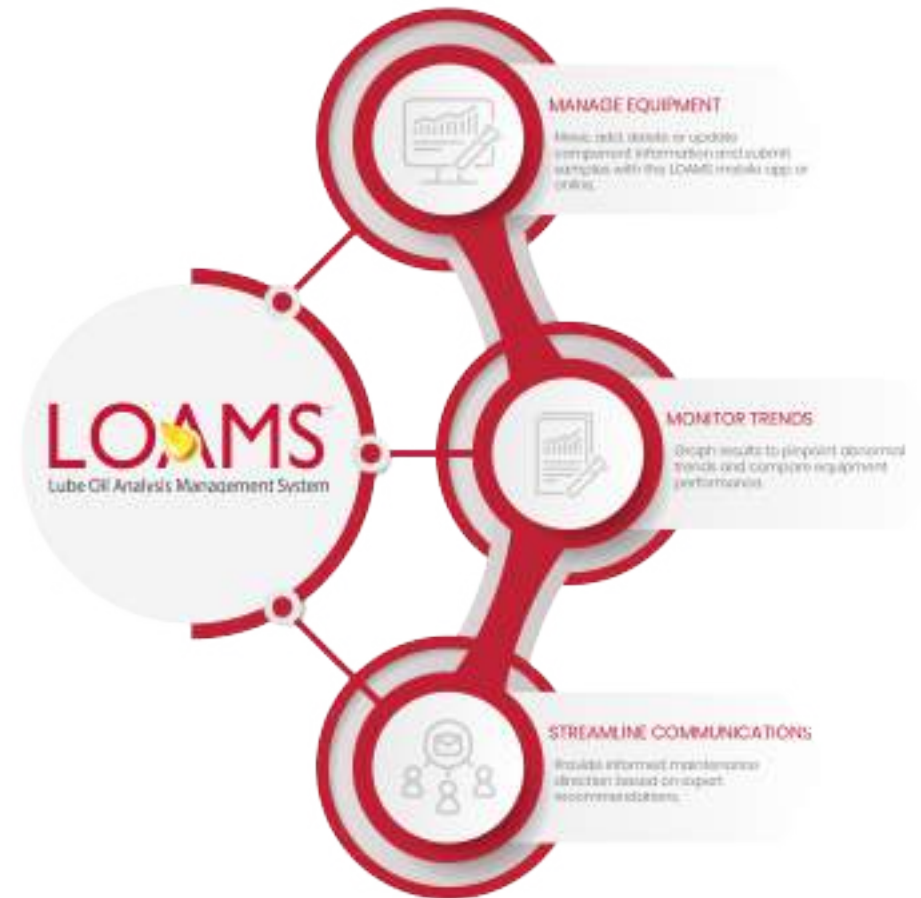
Our team will work with you to ensure that your day-to-day needs are met.

DATA ANALYSIS

Our analysts are available to review sample reports with you and answer any questions you may have regarding your results and recommendations.

LOAMS SUPPORT

The Help Desk can assist you with setting up your LOAMS account and answer any questions regarding the LOAMS application. Questions? Call us at [1.800.655.4473](tel:1.800.655.4473)



6,000⁺
EMPLOYEES IN THE
US AND CANADA

140
OFFICES & LABORATORIES
IN THE US AND CANADA

10⁺
WORLDWIDE
TECHNICAL CENTERS

400,000
CLIENTS

3,500
ACCREDITATIONS
& AGREEMENTS

DISCOVER OUR EXPERTISE

We provide innovative laboratory testing, inspection, and certification solutions, which serve the businesses that are shaping our changing world. We help ensure assets, products, infrastructure, and processes comply with client specifications or standards and regulations, while improving performance in quality, health and safety, environmental protection (QHSE), and social responsibility.

A LEGACY OF EXCELLENCE

Bureau Veritas has an unparalleled 200-year history in testing, inspections, and certification, with a global network of more than 77,000 experts helping clients meet their quality, health, safety, and environmental needs. We are a recognized global partner in the Chemicals, Pharmaceuticals and Oil and Gas industries. Leveraging people, tools, technology, and innovation, we are a Business to Business to Society company working to shape a world of trust in your industry with the solutions we provide. Our experts are equipped with the knowledge and resources to address your needs efficiently and effectively, managing physical and digital assets.

QUESTIONS? CONTACT US

www.bvna.com



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